

# Customer Success Stories



## Utility Bill Auditing

Total refund amount:

**\$49,660.45**

Type of business:

Agriculture

Location:

Oklahoma

Type of accounts audited:

Electric, Water, Phone,  
Internet, Natural Gas,  
Cable, Banking

Number of accounts audited:

11

Annual usage:

1,233,600 kWh

**Viv Bill Auditing** finds an error on energy bill for Agriculture Business resulting in a **\$49,660.45 refund**, and an ongoing monthly charge reduction on water bill

### THE CHALLENGE

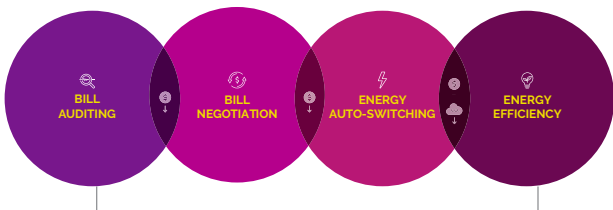
80% of companies are overcharged on utility expenses. The burden is on the consumer to find and report billing discrepancies. The Statute of Limitations in most states is 36 months. Utility bills and regulations are complex. Most utility bills are paid without question.

### THE SOLUTION

Don't do it yourself, and don't wait. Every month you wait is another month your funds could be lost forever. Hire a qualified expert to make sure your bills are accurate, you aren't being overcharged, you haven't overpaid and you won't overpay in the future.

### THE RESULTS

- Verified Tariffs have been accurately applied to invoices
- Analyzed past usage for meter discrepancies
- Validated meter constants used in billing procedures
- Verified contractual charges to actual charges
- Verified water usage and minimum rate charges
- Verified taxes
- Verified Commercial TOU rate schedule/rider opportunities
- Verified customer service records



Ask about all of our cost reduction services!